

Presenting the 15th annual

# National Disability Summit

19-20 September 2024 | Crown Promenade, Melbourne

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**CONFERENCE DAY 1 | Thursday 19<sup>th</sup> September 2024**

*All agenda timings are in AEST*

**08:15 Registration & Morning Coffee**

**09:00 DAY ONE OPENING**

**09:00 Opening Remarks From the Chair**

Emma Gierschick OAM

**09:10 OPENING ADDRESS | Changing People's Perspectives**

Robyne Burrige OAM

**09:40 PANEL | The Future of Home and Living**

- SIL
- How does this process work?
- Where do you start for a PWD?
- How to make your own home?
- Other important considerations, diet, friendship, community, and avoiding homelessness

Simone Austin, *Chief Health Officer and Chair of the Advisory Board, **healthylife**, Accredited, Practising Dietitian*  
Cat Lancaster, *Director, Professional Practice Center for Practice Excellence Disability and Mental Health, **Life***

**Without Barriers**

Kairsty Wilson, *Principal Legal Practitioner, and CEO, **AED Legal Centre***

Beck Marriott, *Executive General Manager – Shared Living, **Aruma***

**Moderated by** Stuart Schonell, *CEO, **Advocacy WA***

**10:30 Person Centred Active Support: What You Should be Aware of**

Professor Christine Bigby, *Director, Living with Disability Research Centre, **La Trobe University***

**11:00 Networking Break & Morning Tea**

**11:30 KEYNOTE ADDRESS |**

The Hon Bill Shorten MP, **Minister for the National Disability Insurance Scheme**

**12:10 EXECUTIVE PANEL | Setting up Your Organisation for Success and Ensuring People with Disability are at the Heart of Your Organisation**

- Are we stronger together?
- How can qualified and registered providers distinguish themselves from the inexperienced provider?
- Ensuring person-centred care is at the heart of the organisation
- Are mergers and acquisitions the way forward?
- Tangible takeaways from some of Australia's larger disability service providers

Myron Mann, *CEO, Bedford Group*

Carol Berry, *CEO, The Disability Trust*

David Swain, *CEO, Endeavour Foundation*

Cat Lancaster, *Director, Professional Practice Center for Practice Excellence Disability and Mental Health, Life Without Barriers*

**Moderated by** Pauline Luchetta, *Founder & CEO, Custodia Plan Management*

**12:55 SESSION SPOTLIGHT | Streamlined Client Care - Delivering Highly Personalised Care While Growing Your Business**

Chris Campbell, *Business Development Manager, Shiftcare* Proudly supported by

**ShiftCare**

**13:15 Networking Lunch**

**13:35 LUNCHTIME BUSINESS CLINIC | Reputation Management / Crisis Media Management**

When a crisis hits your organisation, no news is good news. Effective Reputation Management is staying out of the media altogether and when this isn't possible - mitigating and removing the impact of devastating press is key. Join Tony in this informal setting (over the latter part of the lunchtime period). Discussion points will include:

- Building your reputation and protecting your organisation
- Formulate crisis communications strategy
- Preparing your team

Proudly supported by



Tony Nicholls, *CEO & Founder, Good Talent Media*

**14:15 KEYNOTE ADDRESS |**

Rosemary Kayess, **Disability Discrimination Commissioner**

**14:45 PANEL | Surviving to Thriving**

Wherever it's utilising your NDIS plan, overcoming trying situations and other triumphs in your journey. This panel will bring together an expert panel of people living with disability sharing their stories from surviving to thriving.

Catherine Pollaers, *Emerging Leader and Member, Queensland With Disability Network*

Nina Crumpton, *Participant and Founder/CEO, The Hand Up Space*

Dr Alex Harrison, *Senior Veterinarian, Eastside Veterinary Clinic, Treasurer, The Veterinary Kaleidoscope*

**Moderated by** Emma Gierschick OAM

**15:30 The Legislative Impact of Disability Policy Reform: NDIS Provider and Worker Registration Taskforce**

Jeff Smith, *CEO, DANA*

**16:00 Afternoon Tea & Networking Break**

**16:30 IN CONVERSATION | Foundational Supports 101**

- How will this affect us?
- How will this be implemented?
- What does the eligibility look like?

Jess Harper, *CEO, Disability Intermediaries Australia*

Samantha Connor, *Disability Activist*

**17:00 PANEL | It's Not 'Too Hard': Creating Better Employment Opportunities for People with Disability**

- Preparing clients and participants for greater employment opportunities
- Beyond the gaps, what can we really do to assist?
- Organisational funding supports, existing policies and procedures

Perrin Abbas, *Project Lead – Disability Inclusion, Multicultural Communities Council of SA*

Daniel Valiente-Riedl, *General Manager, JobAccess*

Stephanie Agnew, *Senior Consultant, Get Skilled Access, Disability Inclusion Advocate*

Jeff Smith, *CEO, DANA*

Primal Fernando, *International Disability Inclusion Advocate*

**Moderated by** Bianca Stern, *General Manager, All Things Equal*

**17:45 Closing Remarks from Chair**

**17:45 Networking Drinks**

**19:00 Conference Dinner | M1-M2 Rooms, level 1, The Crown Promenade Hotel**

A true highlight of the event. Continue your discussions of the day and network with speakers, delegates and sponsors in a more relaxed and informal setting.

Numbers to the dinner are limited, book early to avoid disappointment.

The conference dinner will be held in the meetings rooms next door to the main conference room.

7pm – 10pm

08:30 **Registration & Morning Coffee**

08:50 **DAY TWO OPENING**

08:50 **Opening Remarks From the Chair**

Briar Harte, *Inclusive Design Principal, NAB, Disability Inclusion Changemaker of the Year 2024*

09:00 **OPENING ADDRESS |**

Graeme Innes AM

09:30 **KEYNOTE ADDRESS | From Housing to the NDIS, What Can We Do?**

The Hon Michael Sukkar MP, *Federal Member for Deakin, Shadow Minister for Social Services, Shadow Minister for the NDIS, Shadow Minister for Housing, Shadow Minister for Homelessness*

10:00 **Creating an Elevated Workplace: Why Psychological Safety Matters in Disability Employment**

This comprehensive session is designed to help participants develop an in-depth understanding of disability inclusion, awareness, belonging and cultivating a psychologically safe workplace.

- Tools to identify and address harmful workplace situations, as well as develop practices to ensure the well-being of all employees, which directly impacts revenue, retention, productivity, and overall morale
- Explore concepts to foster a culture of inclusion, belonging, respect, and safety that supports employee well-being and organisational success
- Defining and identifying psychosocial hazards and workplace psychological safety and explore effective disability awareness and inclusion initiatives and the role of intersectionality
- Developing strategies for creating a more inclusive workplace culture and identifying microaggressions and bias

Kylie van Luyn Founder, *DEIAB Practitioner, Psychotherapist and Human Rights Consultant, Elevated Coaching & Consulting Global*

10:30 **Networking Break & Morning Tea**

11:00 **Quality Person-Centred Care Means Something Different to Every Person with a Disability, Including Those with the Same Disability**

- Our needs are dependent on many factors including personality and motivation. This means:
  - Funding needs to fit with the life choices of a person with disability as well as their changing life circumstances
  - Diversity of needs is not considered in the regions
  - Clearer budgets and spending areas to make plans easier to manage
  - Disability awareness training by people with disability to all providers, NDIA/S staff, disability related ministers and department heads
- As a sector what we can do as a whole to improve this

Jethro Hepton, *Board Chairperson, Advocacy WA*

Stu Schonell, *CEO, Advocacy WA*

### 11:30 **NDIS Trends, Developments and Changes**

- Current Trends in NDIS Appeals
- The Impact on NDIS Appeals & Supports
- Proposed changes & what is happening within the Scheme

Belinda Kochanowska, *Principal Solicitor*, **Intrepidus Law**

### 12:00 **IN CONVERSATION | Engaging Staff in the Safe Delivery of Care**

- Homegrown innovations
- Software solutions, such as the power of AI
- Changes in training
- Key takeaways and learnings

Jessica Lane, *CEO*, **Life Choice Wide Bay Burnett**

Pauline Luchetta, *Founder & CEO*, **Custodia Plan Management**

Luke Wilson, *Director*, **Paylos Adventures**

**Moderated by** Briar Harte, *Inclusive Design Principal*, **NAB**, *Disability Inclusion Changemaker of the Year 2024*

### 12:45 **Networking Lunch**

#### 13:05 **LUNCHTIME BUSINESS CLINIC | How to be Innovative in the Current Climate**

It is not an easy time to run a service provision organisation within the current climate, and Pauline has had her fair share in running, selling and building them. Join Pauline in this informal setting (over the latter part of the lunchtime period) and discuss in roundtables how to be innovative when running a company.

Discussion points will include:

- Hiring and gig economy
- Merges and acquisitions
- How do you get clients, and how do you market yourself?
- What is your point of difference?

Pauline Luchetta, *Founder & CEO*, **Custodia Plan Management**

### 13:45 **IN CONVERSATION | Accessing Accessible Healthcare**

- Virtual ED, Projects, Sunflowers, and Disability Liaison Officers
- Regional, Rural and Remote Access to Disability Service Providers
- Access to Healthcare in a Metropolitan Emergency Department

A/Professor Jennie Hutton, *Emergency Physician, Senior Research Fellow La Trobe and Melbourne University. Priority Population Lead VVED*, **Northern Health**

Elizabeth O'Shannessy, *Disability Access and Inclusion Lead, Allied Health Executive*, **Alfred Health**

Bianca Bassett, *Senior Consultant*, **Get Skilled Access**, *Disability Inclusion Advocate*

A/Professor Dinesh Palipana OAM LLB MD, *Doctor, Lawyer, Researcher, Disability Advocate, 2021 QLD Australian of the Year*

**Moderated by** Julie Fisher, *Author, Keynote Speaker, Disability Advocate*

### 14:30 **KEYNOTE ADDRESS | Positive Duty in the NT**

Jeswynn Yogarathnam, *Commissioner*, **NT Anti-Discrimination Commission**

### 15:00 **CLOSING ADDRESS | NDIS is There Another Way? What's Next for All Those Involved?**

- The Disability Sector Post Royal Commission and NDIS Review

Jess Harpers, *CEO*, **Disability Intermediaries Australia**

**15:30 Closing Remarks from Chair**

**15:35 Conference Concludes**